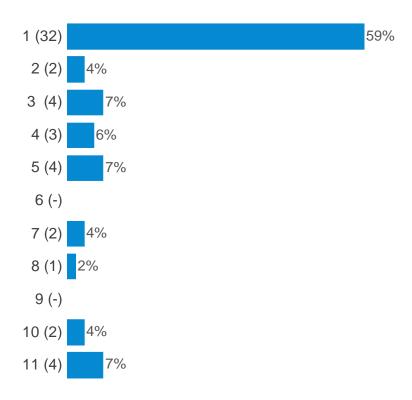
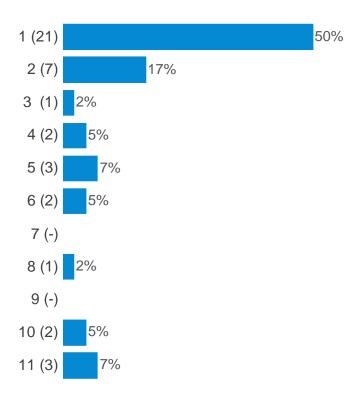
This report was generated on 16/08/19. Overall 174 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

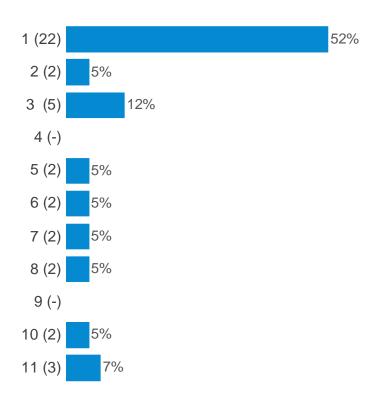
How do you currently find out about Council activities or services i.e. swimming, leisure services, environmental issues? (Rank all that apply in order of preference) (Council website)



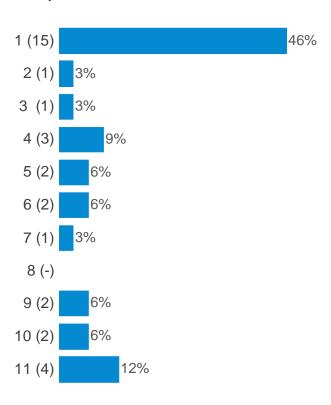
How do you currently find out about Council activities or services i.e. swimming, leisure services, environmental issues? (Rank all that apply in order of preference) (Council Twitter)



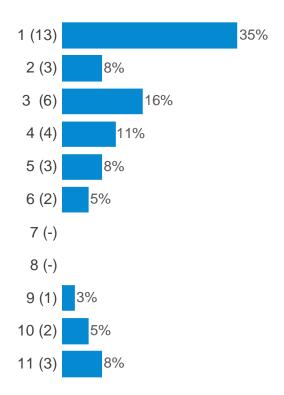
How do you currently find out about Council activities or services i.e. swimming, leisure services, environmental issues? (Rank all that apply in order of preference) (Council Instagram)



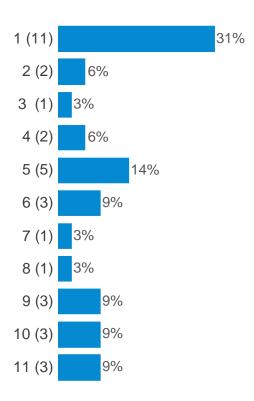
How do you currently find out about Council activities or services i.e. swimming, leisure services, environmental issues? (Rank all that apply in order of preference) (Council Flicker)



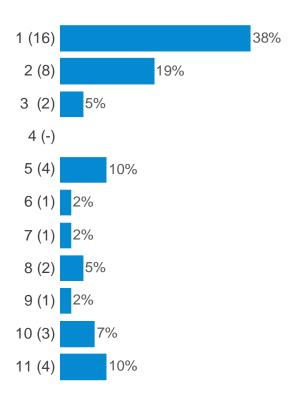
How do you currently find out about Council activities or services i.e. swimming, leisure services, environmental issues? (Rank all that apply in order of preference) (In Touch)



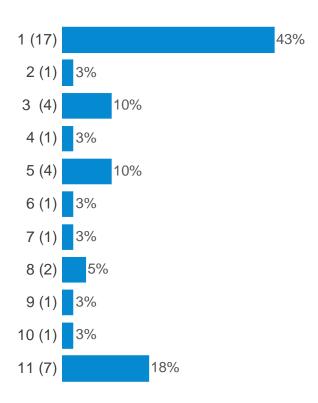
How do you currently find out about Council activities or services i.e. swimming, leisure services, environmental issues? (Rank all that apply in order of preference) (District/Parish Gazette)



How do you currently find out about Council activities or services i.e. swimming, leisure services, environmental issues? (Rank all that apply in order of preference) (Go! Active Facebook)

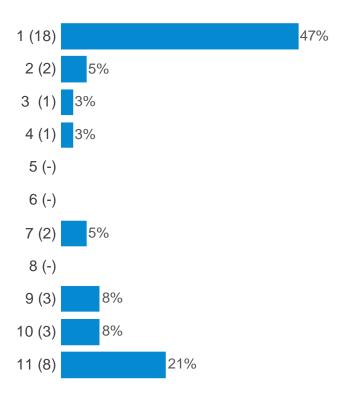


How do you currently find out about Council activities or services i.e. swimming, leisure services, environmental issues? (Rank all that apply in order of preference) (Go! Active Website)

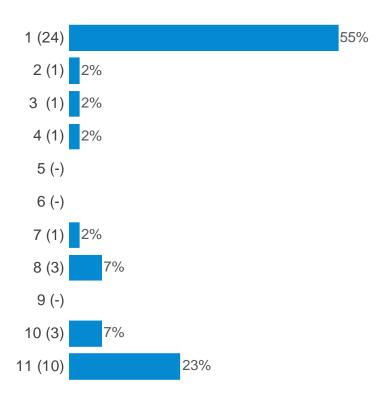


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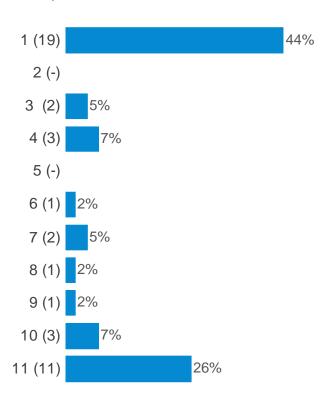
How do you currently find out about Council activities or services i.e. swimming, leisure services, environmental issues? (Rank all that apply in order of preference) (Extreme Wheels Facebook)



How do you currently find out about Council activities or services i.e. swimming, leisure services, environmental issues? (Rank all that apply in order of preference) (Extreme Wheels Instagram)



How do you currently find out about Council activities or services i.e. swimming, leisure services, environmental issues? (Rank all that apply in order of preference) (Extreme Wheels)



## Other (please specify)

" ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '
leaflets
Friends
just go
friends
school
school, phone
My mum ,School
school
FAMLY AND FREINDS
school and my friends
Leisure
None
Leisure
Our parents
None
None
Parents
School
School
Posters
I do not
I do not
I don't
School
I do not
None
School
School
Snapchat
I do not
No idea
None
Family and Friends
People tell me
I don't
I don't
I don't

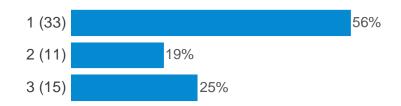
## Other (please specify)

I don't
I don't
My mum
I don't
I don't
I don't
No idea
No idea
I don't
My mum
I do not
Don't know
Facebook - no specific mention of Go Active or Extreme Wheels
Talking with everybody
Local posters
Parents
Snapchat
Snapchat or word of mouth
Word of mouth
I ask friends and family
Facebook, Word of mouth
I don't know
Family
Word of mouth
word of mouth
None
None
My mother tells me!
Parents tell me
School/ my mum or dad tells me/ posters
Posters or my mum and dad, info on Facebook
letters
posters
School, no rank order used.
Posters
Rank 1 - School/Posters
Local posters - no rank order
word of mouth
Other people tell me
word of mouth
I don't

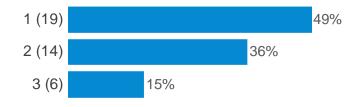
Other (please specify	1)
-----------------------	----

word of mouth
posters
Posters
I don't
None
None of the above
I don't
I don't
None
Posters
Online
I don't
I don't

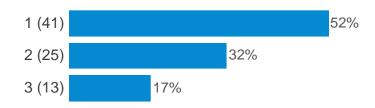
How do you prefer to find out about local activities or services? (Rank your top 3 preferences) (Newspaper/Magazine)



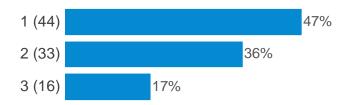
How do you prefer to find out about local activities or services? (Rank your top 3 preferences) (Council Newspaper)



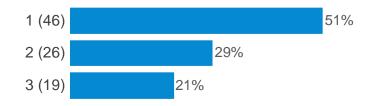
How do you prefer to find out about local activities or services? (Rank your top 3 preferences) (Websites)



# How do you prefer to find out about local activities or services? (Rank your top 3 preferences) (TV Adverts)



# How do you prefer to find out about local activities or services? (Rank your top 3 preferences) (School Notice Board/School Social Media)



## Social Media (please specify)

occiai ilicaia (picase specify)	
Facebook	
Youtube	
facebook ,instagram	
Facebook	
youtube	
Facebook	
instagram	
instagram	
Instagram	
snapchat , whatsapp	
snapchat	
facebook	
instagram	
Yes	
Yes	
Yes	
Facebook	
Facebook	
Yes	

## Social Media (please specify)

Yes
Yes
Social media - no specification of source
Yes ranked 1, no source specified
Ranked 1, no source specified
Yes, no rank order, no source specified
Ranked 1, Snapchat
Ranked 1, no source specified
No rank order, I go on the internet or You Tube or sometimes TV.
Yes, no source specified
Yes, no rank order
Yes, no rank order
Rank 1, snapchat and instagram
Yes, no rank order
Rank 1
Yes, no rank order
Yes, no source specified
Rank 3
Yes
Yes, no rank order
Yes, no rank order
Yes, no rank order
Rank 3, no source specified
Rank 3, no source specified
Yes, no rank order
Yes , no source specified
Yes, no source specified

## Social Media (please specify)

Yes, no rank order
Rank 1
Rank 1 - no source specified. good way to interact with people
rank 1
rank 1
Yes, no rank order
yes, no rank order
Facebook
Yes, no rank order, no source specified
Yes, no rank order, no source specified
Yes, no rank order, no source specified
Yes
Yes, Facebook sites
Rank 3, no source specified
Facebook
Yes, Twitter (local group)
Yes, no source specified
Yes, no source specified
rank 2
Yes, Facebook
Yes, Facebook

Snap

## Other (please specify)

Instagram	Posters	Don't know		
twitter	None	None		
Phone	Being told during class	None		
people telling me	None	Rank 2 - word of mouth/Parents		
school	I don't	I don't look		
instergram	No idea	The Shirebrook Paper		
I don't	Other people	I don't		

# Do you find Council services like those listed at the beginning of this survey easy to access? (Tick one option)



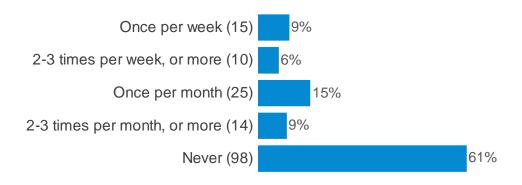
## If No, please expand on the issues arising i.e. opening times, location, cost, transport.

I don't have social media
Cost
I do not live in Bolsover District
There are hardly any parks and nowhere for kids to play.
Because of the opening times and the website which you cannot access with no WiFi
Cost. Transport. It is complicated.
Cost. Transport.
Cost. Transport.
Nobody knows about them.
Transport and cost
Transport
Transport
I have no idea where it is, the location, the price, or what time it is on.
Cost
Transport
I don't know
Many swimming places are to expensive for us.
Never tried to access.
None
I don't know
For some people it can be far away, to long, or to early/late, and the price.
No access due to lack of transport/car
Don't wish to explain
i don't know

## If No, please expand on the issues arising i.e. opening times, location, cost, transport.

no access to social media/websites	
I don't look at council services	
Use phone regular but I never hear anything	
Many of them don't affect me/ I don't use them	

## How often do you currently access our services? (Tick one option)



## Other (please specify)

very rarely, less than once a month, more that twice a year
Very rarely
5 times a week - bus service
a few times per year
Couple times per month
only on occasions
Never really use any
Sometimes
When I go to Youth Council meetings.
Once a year
I don't know
Don't know how?!
None
I don't do activities like that
Not very often
I don't know

## What services do you currently access?

Go! Active	
Go! Active	
77 Service bus	
Go! Active	
bus	
bus	

# What services do you currently access?

Bus Travel
swimming
The website
swimming
The Ark Lesiure Centre
Bus Travel
dont wish to answer
school
websites
go active
I go to extreme wheels and its fun to go to
kooth, childline, heritage high school twitter
None
Pool
None
Don't know
Leisure Centre
Social Media
None
Leisure Centres
Hardly any
None
Pool
None
I don't know
None
None
Leisure Centre
None
None
None
Don't know
None
Don't know
Don't know

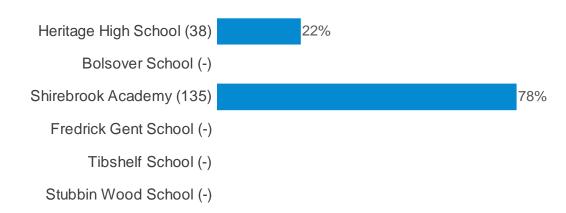
## What services do you currently access?

Youth Council
Pool
I catch the bus
Pool
Leisure Centre
Nothing because I didn't know what they was until now.
None
I don't know
Car parks, bin collections
None
None
Youth Club, Swimming
swimming, ice-skating
I go to drama in Bolsover
I don't now, gaming?
The Arc - swimming
Parks, markets, leisure centre and school, youth club
None
leisure centres
none
None
None
Instagram, Snapchat, You Tube
swimming
Leisure/swimming, markets
Leisure centre for swimming and also markets
swimming in Clowne, football for Shirebrook Rangers at Shirebrook Academy.
swimming
Posters on school notice boards
Posters in school and the notice board
Usually I look at the Council Instagram
swimming
Shirebrook Academy
None
I do not currently access any services
nothing
None
None
None
None
Gym/ Leisure Centre

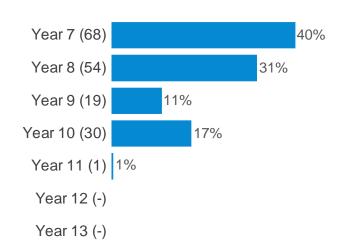
### What services do you currently access?

None	
None	
Barely anything	
I don't	
None	
Car parks	
None	
Nothing	

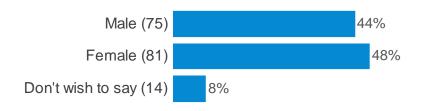
### What school do you attend? (Tick one option)



## What year are you in? (Tick one option)



## Are you...? (Tick one option)



# Do you have any other comments that you think would help the Council improve communications and how you access services?

More advertisement
Please make bus prices lower because if i catch the bus everyday it costs £10+ per week
no
no
More awareness on subjects like LGBT, and poverty
yeah get rid of litter completely
none
give more ways for people to find out without using social media
no
make t.v adverts, your activities are cool
more trips ;3
No.
no
Make more swimming lessons
tell us more
stop bullying and harrassement just because of who you are and if you have ticks over trigger words.
No
None
I don't live in this district
None
Build new parks and pick up rubbish which is terrible.
None
To make it easier for people to be able to access the website with no WiFi
None
None
None
More awareness and activities is needed to involve schools.
None
The Council should make their own newspaper.
Is there any other way to find out about Council services?
No

# Do you have any other comments that you think would help the Council improve communications and how you access services?

Tell us how to access the websis
No
Less tax for poor people/more tax for people who can afford it, put more into health/mental health
Make a local free football pitch on shirebrook leisure centre field
Send texts out to people with kids
No
Put them on Facebook
None
No because I don't know how it works
Nothing to say
Maybe do more magazines
No
Maybe make fliers or posters to hand around.
Maybe try adding buses or getting taxi's to drop people off
No
No
No not really
No
Brexit
No I don't
Brexit
No